

CASE STUDY

Cashless Vending Systems for a Financial Institution HQ in London

SIGMA implements its first Cashless Vending System, allowing for smartcards to be used as a method of payment at a Cafeteria's point of sale complete with a touch screen till.

A large financial institution chose SIGMA to supply, install and commission a Cashless Vending System for its prestigious newly refurbished cafeteria at its London headquarters. Furthermore, SIGMA was also chosen to supply the Fire Alarm System for the cafeteria, protecting the institution's US\$510,000 investment and more importantly lives.

The Cashless Vending system successfully commissioned helps to remove the issues normally associated with traditional "cash" handling at till points, whilst offering the following benefits:

- Fast Throughput at tills especially during Meal Times
- Improved Hygiene
- Automatic Allocation of Free Meal allowances
- Comprehensive Reporting System
- Comprehensive Purse Management
- Easy Reconciliation of all monies received



SIGMA's strength in design and integration was put to the test as one of the main criteria for the Cashless Vending System is that it must link to an existing HR Payroll System. By providing the HR Payroll System with the total expenditure by each employee, it could then deduct the necessary funds from each employee's wages at chosen intervals. Another main criteria was that the system must utilise the personnel cards supplied under a separate contract by SIGMA for use with an Access Control System.

With both requirements achieved, by providing the necessary integration at both software level and at hardware level utilising the same Access Control cards, SIGMA's design and integration strengths flourished.

The benefits of the system were soon recognised and a further till was ordered for a second cafeteria. The second till shall also be networked to the Server PC running the Cashless Vending Software and employees will be able to use their cards at either till.

With minimal training necessary, operators quickly grasped how to configure and operate the Cashless Vending System and further obtain the necessary information needed from it.

Contact Sigma today for a free site survey and no obligation quote for a Cashless Vending System solution to suit your business, backed up by excellent support services which are available 24/7 365 days a year for your peace of mind.